

Power Electrics Generators Ltd Warranty Terms and Conditions

This warranty applies to Electric Power Generation Products and associated materials/equipment sold by Power Electrics Generators Limited (Herein after referred to as “the Company”). Products and materials/equipment are warranted against defects in material and workmanship for a period of 18 months from the date of dispatch or 12 months from the date of commissioning, or a total of 500 Hours operation per year, whichever is the sooner. If within this period any defect is discovered, and has been caused by faulty materials or workmanship and not by fair wear and tear, accident or misuse/neglect or damage in transit, the Company shall supply free of charge such new or repaired parts at the company’s discretion to make good the defect subject to the following responsibilities and limitations.

The Company’s Responsibilities

If a defect in material or workmanship arises during the warranty period the company will, during normal working hours (Mon – Fri 8am – 5 pm)

- Replace or at the company discretion repair the defective parts, and restore the product to its operating condition just prior to the failure
- Provide labour to correct the defect
- Provide service supplies such as coolant oil and filters which are made unserviceable by the defect
- Choose the method of delivery of replacement parts at its sole discretion

Non FGW Products

This Warranty applies to Products purchased through Power Electrics Generators Ltd and manufactured by FG Wilson. If purchased Products are of a different manufacturer, those manufacturer Warranty terms will apply. In the event of a warranty claim please follow the “Users Responsibilities” below. Details of the warranty applicable to your product are available on request.

The Users Responsibilities

The user is responsible for

- Notification of defects immediately they become apparent and making the equipment available for repair
- Providing full details of the defect, description of the goods, date of supply, name and address of purchaser and size, type and serial numbers of machines or for spare parts order reference under which the goods were supplied
- Installing, operating and maintaining the generator set in accordance with the manufacturer’s instructions, and by an approved F G Wilson dealer or appropriately trained personnel
- Installing, operating and maintaining any other supplied ancillary equipment in accordance with manufacturer’s instructions
- Using approved lubricants and consumables
- Accepting the Company’s reasonable judgement as to whether the faulty part is defective in material or workmanship
- Labour, Material and Sub Contract costs outside the Company’s Responsibilities, including costs beyond those required to disconnect the product from and reconnect the product to its attached equipment, mountings and systems, and any associated lifting, disconnecting and removal associated with replacing or refurbishing faulty items
- Any costs in excess of the purchase price of the product

Limitations

This warranty does not cover

- Defects arising from the users improper installation, storage, operation or maintenance as adjudged by the company
- Spare parts beyond the lifetime of the warranty
- Proprietary parts/components not of original manufacture or approved by the Company
- Any operation in excess of the generators rating or light loading or defects caused by poor site conditions, including equipment run under conditions detrimental to correct running or likely to cause excessive wear and tear
- Equipment which has been repaired or altered without the Company’s written approval or equipment on which identification and/or serial numbers have been altered or removed
- Normal wear and tear including incidental items such as batteries, tyres, fuses and lamps
- Assignment upon re-sale by the original purchaser unless agreed in writing by the Company
- Damage to parts, fixtures, housings, attachments and accessory items that are not part of the Electric Power Generation Product
- Liability for any special direct, indirect, incidental or consequential damages or costs associated with equipment downtime due to repairs or replacement being undertaken.
- Hire or Rental of any equipment necessary to replace defective or broken Products, materials or equipment